Task Name	Start Date	End Date	Duration	Predecess ors	% Complete	Assigned To	Unicon Task	At Risk
Enhancements								
Determine multiple language support requirements								
International Phone Numbers								Ţ
Enhanced Password Reset Process Changes								ī
User Ability to Update CPR								
Review Security and Privacy of "Forgot UID" Process								
Load Balancing UI with SSL								
ADD A MERGE FUNCTION FOR THE USER TO SELF-MERGE THEIR ACCOUNTS – PRODUCT								
Self-Selected Username								Ţ
Pairwise Identifiers								
Add help message to email address								
change help messages to hover text								
Support Parent Users								Ţ
Add user self service account linking								Ţ
Review use of user extract file for help desk vs CPR tool								
Cobranding of help desk portal								Ţ
add branches to IVR tree								
Look at the use of Fraud Flags								
Build an interface to the IdP for Help Desk								
Automated AWS snapshots								

Comments
Drop down boxes for country codes; re look at
email, dempgraphics, etc
Remove the display of the UID?
This will require changes to the CPR
user logs in with both accounts and links them
IVR validation of the user