Bank	Credentials required to establish an account	Process for establishing an online account	Identifying information for establishing an online account	Password strength rules	Password reset process
Bank A	1) government issued photo id to be presented at branch office 2) SSN 3) signature on application agreeing to Bank A conditions/terms	apply online; userid is self selected and immediately available *userid can be your email address	SSN Account Number PIN Number	,	online reset must know debit card number last four digits SSN pin number

Bank	Credentials required to establish an account	Process for establishing an online account	Identifying information for establishing an online account	Password strength rules	Password reset process
Bank B	1)copy of government issued photo id and SSN or 2 of the following: SSN, Student VISA, Valid Passport, US Military ID, Medical card showing SSN, Utility Bill Statement, Employer pay stub 2) signature on application agreeing to Bank B terms including credit search	apply online; userid will be SSN	member number(this is the customer SSN) PIN email address birthdate	7-10 characters, MAY contain numbers	call help desk, verify SSN, PIN, birthdate

Bank	Credentials required to establish an account	Process for establishing an online account	Identifying information for establishing an online account	Password strength rules	Password reset process
Bank C	1) government issued photo id to be presented at branch office 2) SSN 3) signature on application agreeing to Bank C conditions/terms	one time password is sent to customer via US Mail	last four digits	8-10 characters, may contain numbers	password reset is emailed to address on file for account

Bank	Credentials required to establish an account	Process for establishing an online account	Identifying information for establishing an online account	Password strength rules	Password reset process
Online brokerage	SSN	apply online self created userid and password. Provide answers to 8 security/ privacy questions. Which are used in the logon process. There is a waiting period before account is activated. A confirmation letter is sent to the address on the account.	SSN address birthdate employer/ employer address. Optionally if you are going to fund account with electronic transfers from another bank, you need to provide additional banking information.	Must be 7-15 characters, using both letters and numbers (at least one of each) and no special characters. Your password cannot be the same as your UserID.	You must call customer service to have PW reset. (Customer Service is 24 x 7). Customer service asks for: last 4 of SSN approximate value of account, Name of a stock in account DOB CS Rep reset pw. 1st time logging back in forces user to change PW. A reset notification is then sent to email addr on file.